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TN REGULATORY AUTHORITY  
DOCKET ROOM

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March 19, 2003

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TN REGULATORY AUTHORITY  
TELECOMMUNICATIONS DIVISION

Mr. Joe Werner  
Chief Telecommunications Division  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Dear Mr. Werner:

BellSouth provides this response to your letter of March 13, 2003 requesting certain information relating to performance data. Specifically, you have asked about an electronic version of the Florida SQMs, with Tennessee data, as well as an electronic version of the MSS report.

Regarding an electronic version, in Excel Format, of the Florida SQMs, with Tennessee specific information, BellSouth recognizes that it has committed to provide this information, beginning with December 2002 data and continuing monthly. BellSouth has to date, however, been unable to prepare that information in the format requested. We apologize for the delay, and we commit to providing this information to the TRA on or about June 20, 2003. The information filed at that time will contain December 2002 through April 2003 data. Thereafter, the information will be provided monthly.

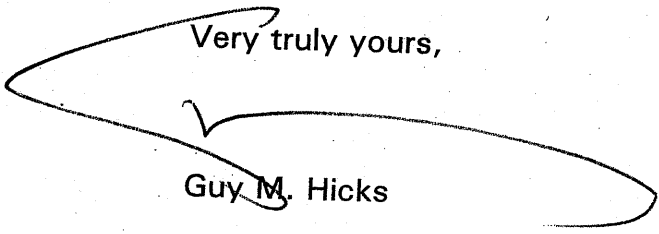
While we recognize that we have not yet provided the information in the format described above, Tennessee specific performance data, using the Florida SQMs, has been available to the Authority, on-line in BellSouth's PMAP system since January 20, 2003, when preliminary December 2002 data was posted to the web site. Final Tennessee specific data for December 2002 was available in PMAP on January 31, 2003. Thereafter, monthly results have been available in PMAP approximately 20 days following the data month. While this information in PMAP is not in an excel format, it can be imported into Excel.

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Regarding the electronic version of the MSS report and Chart for the Tennessee Permanent Performance Plan, similar to the FLPM found at <http://pmap.bellsouth.com/content/MSSrpt.aspx>, BellSouth has also been unable to prepare this information in this format to date. Again, we apologize for the delay, and we commit to providing the electronic MSS report and Chart for the Tennessee Permanent Performance Plan to the TRA on or about June 20, 2003. The information we will file at that time will contain December 2002 through April 2003 data. Thereafter similar information will be provided on a monthly basis.

As noted above, performance data has been available to the Authority since January 20, 2003. However BellSouth understands that this data is not in the MSS and Chart format requested by the Authority. BellSouth understands the TRA's data requirements and regrets the delay in providing the information requested by the Authority. We will provide this information (December data through present data) in June. In the meantime, we would welcome the opportunity to discuss the data available online in BellSouth's PMAP system in order to assist the TRA to utilize that data until the data can be formatted for reporting in June.

Very truly yours,



Guy M. Hicks

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